



## HARDWARE & SOFTWARE REQUIREMENTS for AIU Programs

In order to have a quality learning experience in your online courses, AIU requires that your primary computer (the computer used to access course materials and on which you will be required to install course-specific software) meets or exceeds the following specifications. In addition, please refer to the Notes section at the end of this document.

Item	Business / Accounting Programs	Criminal Justice Programs	Education Programs	Healthcare Programs	Information Technology Degree Programs
<b>Operating System</b>	Windows 7 or Mac OS X 10.6.8***	Windows 7 or Mac OS X 10.6.8	Windows 7	Windows 7	Windows 7
<b>Processor</b>	Pentium 1GHz**	Pentium 1GHz**	Pentium 1GHz**	Pentium 1GHz**	Pentium 2GHz**
<b>RAM Memory</b>	PC: 2GB Mac: 4GB	PC: 2GB Mac: 4GB	PC: 2GB Mac: 4GB	PC: 2GB Mac: 4GB	PC: 2GB
<b>Hard Drive Space Available</b>	6GB	6GB	6GB	6 GB	50 GB
<b>Media Devices</b>	DVD, USB Port 2.0	DVD, USB Port 2.0	DVD, USB Port 2.0  Web Camera with minimum 640x480 resolution	DVD, USB Port 2.0	DVD-ROM Drive / 5400RPM hard drive, USB Port 2.0  BSIT Students Only – Web Camera with minimum 640x480 resolution
<b>Audio Card</b>	Sound Blaster compatible 16-bit sound card	Sound Blaster compatible 16-bit sound card	Sound Blaster compatible 16-bit sound card	Sound Blaster compatible 16-bit sound card	Sound Blaster compatible 16-bit sound card
<b>Audio Device</b>	Headset with microphone or speakers with built-in or separate microphone	Headset with microphone or speakers with built-in or separate microphone	Headset with microphone or speakers with built-in or separate microphone	Headset with microphone or speakers with built-in or separate microphone	Headset with microphone or speakers with built-in or separate microphone
<b>Display/Video Card</b>	Capable of 1280x800 resolution and 16-bit color	Capable of 1280x800 resolution and 16-bit color	Capable of 1280x800 resolution and 16-bit color	Capable of 1280x800 resolution and 16-bit color	Capable of 1280x800 resolution and 16-bit color
<b>Internet Connection</b>	Broadband/DSL	Broadband/DSL	Broadband/DSL	Broadband/DSL	Broadband/DSL
<b>Web Browser*</b>	Internet Explorer 10 / Firefox 11 / Google Chrome 18	Internet Explorer 10 / Firefox 11 / Google Chrome 18	Internet Explorer 10 / Firefox 11 / Google Chrome 18	Internet Explorer 10 / Firefox 11 / Google Chrome 18	Internet Explorer 10 / Firefox 11 / Google Chrome 18



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### Notes:

1. Students are required to have regular access to a computer that meets or exceeds the minimum specifications for online courses.
2. While the Virtual Campus has security measures in place to protect your computer from viruses, worms, Trojan horses, spyware, scareware, and more, many sites outside of AIU's control do not. For that reason, it is strongly recommended that you have malware protection installed and running with regular updates on your computer system.
3. All students are provided with Microsoft Office during their first session of attendance.
4. \*Netscape, Opera, AOL, and other proprietary browsers are not supported by AIU Technical Support.
5. \*\*Equivalent or better x86 architecture processors are supported.
6. \*\*\*Required access to a PC may be needed for some Business courses. Please contact Technical Support with any questions.
7. Adobe Acrobat Reader and the Flash Player are complimentary downloads that need to be installed in order to access features in the Virtual Campus.
8. For those who may access courses from their place of employment as well as the Military: Organizations and the Military often place restrictions on the type of content allowed through the organization's firewall or network security. This may affect your ability to access your online courses from work and is beyond AIU Online's ability to predict or control.
9. Macintosh is not supported for use in the Healthcare, Education or Information Technology degree programs taken through the Virtual Campus.